**Chapter 2-Exercises, page #85**

**Ex2:** Consider the library, train control, and meeting scheduling case studies. For each of them, identify the types of document that would be worth considering for **background study** prior to the use of other elicitation techniques.

a. Library

- Business Organization:

+ Organization chart

+ Business Plan, and Strategic Plan

+

- Application Domain: International library regulations

- System-as-is: Library Policies, Library workflows,

b. Train control

**Business Organization**:

**Application domain**: Safety regulation, Traffic laws, aviation laws

System-as-is:

c. Meeting scheduling

d. For your topics?

**Ex4**: Identify normal and abnormal scenarios for the library system-as-is. Identify normal, abnormal and negative scenarios for the train control system-to-be.

a. Library (system-as-is)

b. Train control (system-to-be)

c. For your topics